

Roll.No.

20UAFCT5013

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)  
Chromepet, Chennai - 600 044.

B.Com. A&F - END SEMESTER EXAMINATIONS - NOVEMBER 2025  
SEMESTER - V

**20UAFCT5013 - Human Resource Management**

Total Duration : 2 Hrs.30 Mins.

Total Marks : 60

### **Section B**

Answer any **SIX** questions (6 × 5 = 30 Marks)

1. Elucidate the process involved in Human Resource Planning.
2. Explain the characteristics of collective bargaining.
3. Compute the procedures for settlement of industrial disputes under Indian labour law.
4. Explain the benefits and limitations of conducting a Human Resource Audit.
5. Illustrate the steps involved in identifying training needs in an organization.
6. Explain the differences between Personnel management and Human Resource management.
7. Describe the role and functions of trade unions in maintaining industrial harmony.
8. Examine how a Human Resource Audit is conducted in an organization.

### **Section C**

Answer any **THREE** questions (3 × 10 = 30 Marks)

9. Apply the concepts of Human Resource Planning and explain how an organization can align HRP with its strategic goals.
10. Compute a detailed note on methods of performance appraisal.
11. Explain the various methods of Training.
12. Relate the effectiveness of collective bargaining as a tool for conflict resolution in industrial relations.
13. Illustrate any two audit approaches with example.

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