

Roll.No.

25PCOCT1003

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)
Chromepet, Chennai - 600 044.

M.Com. - END SEMESTER EXAMINATIONS - NOVEMBER 2025
SEMESTER - I

25PCOCT1003 - Organizational Behaviour

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Define Organisational Behaviour and interpret the various types of Organisational Behaviour Models.
2. Define Perception. Show the four stages of Perception.
3. Classify the types of Motivation in Organisational Behaviour.
4. Interpret Vroom's Expectancy theory of Motivation process.
5. Differentiate between Organisational Climate with Organisational Culture.
6. Apply the significance of Communication in Organisational Behaviour.
7. Define Transactional Analysis. Prepare the benefits and types of transactional analysis in Organisational Behaviour life position.
8. Assess the various causes of Organisational Change.

Section C

I - Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Interpret the various learning theories in Organisational Behaviour.
10. Define Leadership. Classify the different leadership style adopting in the organisation.
11. *"Groups are essential for fostering, collaboration, communication and achieving common goals"* – Elucidate the various factors affecting global behaviour.
12. *"Organisational Conflicts encompasses various disagreements that arise when the individuals / groups clash over goals"* – Explain the statement with the necessary steps for implementing conflicts management practices.

II - Compulsory question ($1 \times 10 = 10$ Marks)

13. *"Organisational Development is a process that helps organisation to improve their performance and achieve their goals"* – Discuss with the objectives and strategies to achieve at the global level.
