

Roll.No.

20UHICT5010

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)  
Chromepet, Chennai - 600 044.

B.A.History and Tourism- END SEMESTER EXAMINATIONS - NOVEMBER 2025  
SEMESTER - V

**20UHICT5010- Tourism and Hotel Management**

Total Duration : 2 Hrs.30 Mins.

Total Marks : 60

**Section B**

Answer any **SIX** questions (6 × 5 = 30 Marks)

1. List out different types of hotels based on location and clientele.
2. Explain the role of supplementary accommodation in promoting domestic tourism in India.
3. Relate how organisational structure of an international hotel chain is different from that of an independent hotel.
4. Interpret how the knowledge of dress, habits, and diet of different cultures helps hotel staff serve international guests better.
5. Identify the role of the Federation of Hotel and Restaurant Association of India (FHRAI).
6. Classify any three major hotel chains operating in India.
7. Apply the importance of learning hotel terminology and common phrases in day-to-day hotel operations.
8. Determine the impact of international hotel chains on the growth of the hospitality industry in India.

**Section C**

Answer any **THREE** questions (3 × 10 = 30 Marks)

9. Explain the difference between Resort Hotels and Residential Hotels.
10. Classify how different forms of supplementary accommodation meet the needs of various categories of travelers.
11. Assess the advantages and challenges of adopting international management systems in Indian hotels.
12. Analyze the importance of polite expressions and body language in daily hotel communication.
13. Evaluate the importance of star classification for Indian hotels and guests.

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