

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai - 600 044.

B.Sc.Psychology - END SEMESTER EXAMINATIONS - APRIL 2025

SEMESTER - II

21UPCCT2003 - General Psychology - II

Total Duration : 2 Hrs.30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Explain the main components of language and their role in communication.
2. Describe how different problem-solving strategies, such as algorithms and heuristics, can be used to solve real-life problems.
3. Compare and contrast biological needs, social needs, and psychological needs in motivation with relevant examples.
4. Discuss the General Adaptation Syndrome (GAS) model of stress and explain how individuals use coping mechanisms to manage stress.
5. Define intelligence and explain how intelligence is assessed using IQ tests.
6. Analyze the key differences between emotional intelligence and traditional intelligence (IQ). How does emotional intelligence influence success in life?
7. Apply Maslow's hierarchy of needs theory to explain how motivation influences human behavior in a workplace setting.
8. Evaluate the strengths and limitations of trait theories of personality, particularly focusing on the Big Five Factors model.

Section C

Answer any **THREE** questions ($3 \times 10 = 30$ Marks)

9. Explain the steps involved in problem-solving and discuss how heuristics can help in decision-making with real-life examples.
10. Compare and contrast the Drive-Reduction Theory and Arousal Theory of motivation. How do they explain human behavior differently?
11. Evaluate the role of physiological and psychological factors in the expression of emotions. How do theories of emotion account for these influences?
12. Critically assess the impact of emotional intelligence (EI) on leadership effectiveness. Design an EI-based training program for enhancing leadership skills.
13. Analyze the contributions of trait theories of personality, particularly focusing on Cattell's 16 Personality Factors and the Big Five Model. How effective are these theories in understanding human behavior?
