

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai - 600 044.

B.Sc.NFSMD - END SEMESTER EXAMINATIONS - APRIL 2025

SEMESTER - VI

**21UFMCT6012 - Food Service Management-II**

Total Duration : 2 Hrs.30 Mins.

Total Marks : 60

### **Section B**

Answer any **SIX** questions ( $6 \times 5 = 30$  Marks)

1. Interpret the terms "Work Section" and "Work Flow".
2. Illustrate and explain the concept of a cover.
3. Apply the steps involved in the process of human resource planning as a HR manager in the service sector.
4. Relate the importance of 3 E'S of safety.
5. List the purpose of the following equipment: Rotisseries, Salamander, Prefabricated walk- in and Bain- Marie.
6. Classify the French classical menu.
7. Relate whether Demotion is important for an organization.
8. HACCP programme has many benefits – Justify.

### **Section C**

Answer any **THREE** questions ( $3 \times 10 = 30$  Marks)

9. Apply the principles of a good layout and draw a sample service area layout.
10. Prepare the list of catering equipment for your kiosk along with its purpose.
11. Distinguish between Mise-en-Scene and Mise-en-Place.
12. Predict whether future management will be based on the Free Rein leadership style. Give your opinion.
13. Evaluate the various food laws and regulations followed in India.

\*\*\*\*\*