

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai - 600 044.

B.Com. BIM - END SEMESTER EXAMINATIONS - APRIL 2025

SEMESTER - VI

**21UBBCT6018 - Technology in Banking**

Total Duration : 2 Hrs.30 Mins.

Total Marks : 60

### **Section B**

Answer any **SIX** questions ( $6 \times 5 = 30$  Marks)

1. Write an account on the concept of core banking operation.
2. Enumerate the role Customer Relationship management in banks.
3. Explain the advantages of Mobile banking.
4. Enumerate the concept of Inter-bank reconciliation.
5. How does modern banking is differentiated by traditional banking.
6. Differentiate NEFT and RTGS.
7. Describe any three mobile apps offered by banks.
8. Explain the customer services rendered by Modern Banking.

### **Section C**

Answer any **THREE** questions ( $3 \times 10 = 30$  Marks)

9. Explain the merits and demerits of core banking operations.
10. Elaborate the advantages and issues in connection with crypto currencies in India.
11. Discuss the issues related with internet banking.
12. Detail the operational methodology of debit card and credit card.
13. Describe the implications of cyber law in banking operations.

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