

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai - 600 044.

B.B.A - END SEMESTER EXAMINATIONS - APRIL 2025

SEMESTER - IV

**20UBAAT4004 - Banking for Business Process Services**

Total Duration : 2 Hrs.30 Mins.

Total Marks : 60

### **Section B**

Answer any **SIX** questions ( $6 \times 5 = 30$  Marks)

1. Explain various types of risks faced by banks.
2. Describe about three stages of a mortgage loan life cycle.
3. Classify various modes of payment.
4. Explain different types of Letter of Credit.
5. State the details on the front and back side of a typical plastic debit card and credit card.
6. Illustrate the factors to be considered for Underwriting.
7. Explain about risk management around payments.
8. Examine CDCS.

### **Section C**

Answer any **THREE** questions ( $3 \times 10 = 30$  Marks)

9. Write in detail about AML regulations.
10. Explain the concept of Cash on Delivery (COD) and its types.
11. Examine regulations requirements for Lead Generations.
12. Classify major kinds of payment systems.
13. Compare different types and purposes of bank guarantees.

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