

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai - 600 044.

M.A. HRM - END SEMESTER EXAMINATIONS - APRIL 2025

SEMESTER - II

20PHRCT2005 - Performance Management

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Define Performance Management and describe the dangers of poorly implemented Performance systems.
2. Explain the characteristics of an ideal Performance Management systems.
3. Classify the approaches to measuring performance.
4. Describe the objectives of conducting staff appraisals.
5. What are the different types of reward system?
6. Explain the Performance appraisal process.
7. Write short notes on Halo effect and Stereotyping.
8. Justify the uses of technology in performance management.

Section C

I - Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Explain the aim and role of Performance Management systems.
10. Classify the determinants of performance.
11. Explain the classification of appraisal tools and problems in performance appraisal.
12. Elaborate the various biases of performance appraisal.

II - Compulsory question ($1 \times 10 = 10$ Marks)

13. Explain in detail the performance management skills for effective performance management.
