

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai - 600 044.

M.A. HRM - END SEMESTER EXAMINATIONS - APRIL 2025

SEMESTER - I

20PHRCT1002 - Organisational Behaviour

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Explain the various factors influencing Perception.
2. Elaborate the Objectives of Organisational Behaviour.
3. Elucidate the concept of Operant conditioning.
4. Distinguish between Job Enlargement and Job Enrichment.
5. Explain the types of groups.
6. Narrate the causes of organisational conflict.
7. What are the ways cultural difference affect organisation ?
8. Elucidate the ways in managing multicultural teams.

Section C

I - Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Explain the theories of learning.
10. Distinguish between Power, Authority and Influence.
11. Elaborate the types of teams.
12. How do organisations develop and maintain a strong culture?

II - Compulsory question ($1 \times 10 = 10$ Marks)

13. Explain the strategies and practices can organisations use to promote diversity and inclusion in the workplace.
