

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)

Chromepet, Chennai - 600 044.

M.Com. A&F - END SEMESTER EXAMINATIONS - APRIL 2025

SEMESTER - IV

23PAFCT4012 - Banking and Insurance

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

Section B

Answer any **SIX** questions ($6 \times 5 = 30$ Marks)

1. Describe the impact of Fintech on banking industry.
2. Distinguish between distributed ledger technologies and block chain.
3. Elucidate the functions of insurance.
4. Explain the role of insurance agents in customer service.
5. Classify the various methods of risk management.
6. Bring out the importance of AI in banking.
7. Interpret the various types of insurance organisation.
8. Summarise the functions of integrated grievance management system insurance sector.

Section C

I - Answer any **TWO** questions ($2 \times 10 = 20$ Marks)

9. Analyse the challenges and opportunities for digital financial revolution.
10. Highlight the role and different types of intermediaries in insurance market.
11. Discuss the various functions of IRDA.
12. Enumerate the tools and techniques for controlling risk.

II - Compulsory question ($1 \times 10 = 10$ Marks)

13. Elaborate the role of Distributed Ledger Technology (DLT) in financial services sector.
