

SHRIMATHI DEVKUNVAR NANALAL BHATT VAISHNAV COLLEGE FOR WOMEN  
(AUTONOMOUS)

(Affiliated to the University of Madras and Re-accredited with 'A+' Grade by NAAC)  
Chromepet, Chennai - 600 044.

M.Com. - END SEMESTER EXAMINATIONS - APRIL 2025

SEMESTER - IV

**20PCOCT4012 - Organisational Behaviour**

Total Duration : 2 Hrs. 30 Mins.

Total Marks : 60

**Section B**

Answer any **SIX** questions ( $6 \times 5 = 30$  Marks)

1. "Are the basics of Organisational Behaviour applicable only to business Organisations"? Discuss.
2. What are the principles of Learning? Explain them briefly.
3. What is Group dynamics? Why is it important for understanding Organisational Behaviour?
4. Describe the key types of Organisational Change.
5. Discuss the source of interpersonal conflict in an Organisation.
6. Define perception. How perception influences the productivity of an individual in the Organisation?
7. Discuss how individual behaviour is studied through personality.
8. "Organisational Behaviour is interdisciplinary in nature ". Explain.

**Section C**

I - Answer any **TWO** questions ( $2 \times 10 = 20$  Marks)

9. Explain the concept and significance of Organisational culture. How does it affect different aspects of Organisational functioning?
10. Explain the model of Organisational Behaviour.
11. "A good leader is not necessarily a good manager". Discuss this statement and compare leadership with management.
12. How are attitudes formed? Analyze the ways and means of changing them among Individuals in an organization.

II - Compulsory question ( $1 \times 10 = 10$  Marks)

13. How are concept of Conflict and Competition related? Briefly explain the stages of Conflict.

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